

# Accessibility for Disability

Arkansas Relay Service is a public service which guarantees all citizens access to prompt, professional and accurate communication through the telephone. Consumers of these specialized services, specifically people who are deaf, deaf-blind, hard or hearing or have difficulty speaking, can communicate on the telephone via telecommunications devices for the deaf (TDD).

## **How the service works:**

Dial the 800 number provided below to connect with the relay service. The relay service operator will ask for the area code and number of the person you wish to call and will begin the relay call. Generally, the operator will voice the typed message from the text telephone (TDD) user to you. The operator relays your voice message by typing it back to the TDD user.

## **Access to Services:**

The 800 numbers are available 24 hours a day. Relay service is available toll-free from anywhere in the state, and provides 100% confidential, professionally handled calls. All toll calls are billable only from actual locations of the end users. There will be no direct cost to any end user for using the Relay Service for local calls.

To Place a Call using the Relay Service:

TDD.....	1-800-285-1131
Voice.....	1-800-285-1121
Customer Service and Repair.....	1-800-285-7192
TDD Operator Assistance.....	1-800-855-1151