

ARKANSAS PUBLIC SERVICE COMMISSION

action XIX

First Revised Sheet No. 1

ALL EXCHANGES

PRAIRIE GROVE TELEPHONE COMPANY

CUSTOMER OWNED PAY TELEPHONE SERVICE (cont.)

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CUSTOMER OWNED PAY TELEPHONE SERVICE

1. GENERAL

- 1.1. Customer Owned Pay Telephone Service ("COPTS") is an exchange line service provided at the request of a certified COPT provider for telecommunication use.
- 1.2. Customer Owned Pay Telephone Service is provided for use with Individual Line Service.
- 1.3. The carriage and completion of local and intraLATA toll messages are provided by the Company.
- 1.4. Customer Owned Pay Telephone Service ("COPTS") is provided subject to the condition that telephone messages (local and long-distance) placed from stations which are accessible to the public are completed over COPTS lines. Where COPTS is provided, any type or grade of business service offered regularly at that location may be furnished in addition, provided such business service is confined to locations solely for use by the particular establishment.
- 1.5. Customer owned pay telephone instruments may not be attached to other types of access lines. A customer must use a separate COPTS line for each customer owned pay telephone installed and will be billed the tariffed rate for each line. Off premises extensions to customer owned pay telephones are not permitted.
- 1.6. Billed Number Screening, which restricts certain incoming calls such as collect calls placed over the Telephone Company's network, from being billed to the Customer-Owned Pay Telephone Service, is provided at no additional charge.
- 1.7. Selective Class of Call Screening is required on all Customer-Owned Pay Telephone Service Access Lines served from central offices equipped to provide Selective Class of Call Screening. Selective Class of Call Screening

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treatment enables the customer to restrict outgoing Operator-handled calls placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number, or a Calling Card account. Any customer who offers Customer-Owned Pay Telephone Service where Selective Class of Call Screening is not available, nonetheless assumes full and complete responsibility for all calls billed to his line. The Telephone Company will not be responsible for screening those calls placed over the network of any Carrier, other than the Telephone Company. No variation or alteration of the screening codes, billing restrictions, applicable access or other general provision of this Selective Class of Calling Screening treatment will be permitted.

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- 1.8. Coin Line Service is designed for dumb phones. This service provides the protector, drop facilities, local loop and the central office functions, including answer supervision and coin control functionality, that are necessary for a dumb coin phone to operate and provide local service.
- 1.9. Answer Supervision Service is an optional service for a smart phone provided through the central office switch which provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook. This feature may not be compatible with other features or when Selective Class of Call Screening is provided.

(AT)

2. RESPONSIBILITY OF THE CUSTOMER

2.1. The customer shall be responsible for the installation, operation and maintenance of any customer owned telephone instruments used in connection with this service. In addition, the customer is responsible for meeting all federal, state and local statutes with respect to the provision of customer owned telephone instruments in accordance with all hearing-impaired and handicapped person requirements. The Company will, in no instance, be liable for shortages of coins collected and deposited at the customer's equipment.

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2.2. Customer owned pay telephone instruments must be connected to the

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(AT) 3.2. Failure of the customer to discontinue such use or to correct the violation will result in suspension within five business days after written notification of the customer's service in accordance with Rules 6.01 and 6.04 of the Commission's *General Service Rules* until such time as the customer complies with the provision of this Tariff.

4. OPTIONAL SERVICE FEATURES

[To be added]

5. RATES AND CHARGES

(AT) 5.1. Customer Owned Pay Telephone Service will be offered for business individual line service on smart pay phones at the rates shown in other sections of this tariff for Business Service, One-Party.

(AT) 5.2. Coin Line Service is the access line service that utilizes central office provided coin services. Its monthly rate is business individual line service rate plus \$5.00. Service charges as shown in other sections of this tariff are applicable.

(AT) 5.3. Answer Supervision Service is an optional service and is offered where facilities are available at a monthly rate of \$4.00.

(CT) 5.4. Listings in connection with Customer Owned Pay Telephone Service are furnished under the same rates and regulations as other business service.

(CT) 5.5. Directory Assistance charges are applicable as specified in other sections of this tariff.

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CUSTOMER OWNED PAY TELEPHONE SERVICE (cont.)

(AT) 5.6 The charge for Selective Class of Call Screening is \$3.00 per line per month.

6. COPTS INMATE TELEPHONE SERVICE RESTRICTIONS

6.1. Subject to other applicable provisions of this tariff, the following provisions also apply to COPTS Inmate Telephone Service.

6.1.1. May be arranged by the administrator to restrict or block incoming calls, block access to certain telephone numbers, limit the telephone numbers inmates may call, and limit the duration of the calls.

6.1.2. May be arranged to block Directory Assistance (1411) and 911 calls.

6.1.3. Shall be programmed to allow only "0+" collect calls for local and intraLATA and interLATA toll class and to block all other calls.

6.1.4. The customer has the option to connect Customer Provided Line Concentrator Terminals to this service. Customer Provided Line Concentrator Terminals are equipment interconnect devices which provide the customer the capability to connect more than one customer owned pay telephone to a lesser number of Customer Owned Pay Telephone access lines. This type of terminal equipment should be connected to the Customer Owned Pay Telephone access line in accordance with applicable industry standards.

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