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ARKANSAS PUBLIC SERVICE COMMISSION

Section XV

1<sup>st</sup> Revised Sheet No. 1

ALL EXCHANGES

PRAIRIE GROVE TELEPHONE COMPANY

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CUSTOM CALLING SERVICES

1. GENERAL

1.1 Custom Calling Services are optional telephone service arrangements which provide one or more of the following features:

1.1.1 Call Waiting -- Alerts a customer who is using his telephone that another caller is trying to reach him.

1.1.2 Call Forwarding -- Permits a customer to transfer all incoming calls to another telephone number within the exchange or on the Long Distance Telecommunications Network where facilities permit. The Call Forwarding customer is responsible for the payment of charges for each call between his Call Forwarding equipped telephone and the telephone to which the call is being forwarded. The transmission may vary depending on the distance and routing necessary; therefore, transmission may not meet normal standards.

1.1.3 Three Way Calling -- Enables a customer to add a third party to an existing call without operator assistance, thereby, establishing a three-way conversation. The transmission may vary depending on the distance and routing necessary; therefore, transmission may not meet normal standards.

(AD) 1.1.4 Three Way Calling with Universal Transfer -- enables a customer to add a third party to an existing call and then drop off of the call without interrupting or disconnecting the other two parties. After transferring a call to the third party, your line will be free to receive or make another call.

(CT) 1.1.5 Speed Calling -- Enables a customer to place calls to other telephone numbers by dialing a one digit code rather than the complete telephone number.

(CT) 1.1.6 Distinctive Ringing -- Allows a customer to add another telephone number to their existing line which when called rings differently than their existing main line.

(CT) 1.1.7 Remote Call Forwarding -- A telephone number that forwards to another telephone number. A charge in either number must be done by the

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CUSTOM CALLING SERVICES (cont.)

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Company.

- (CT) 1.1.8. Call Forwarding, Remote Access – Allows for the forwarding of all calls while the feature is activated. Typically, activation/deactivation is performed from a location other than the subscriber's base telephone. The call forwarding customer is responsible for payment of charges for each call between his call forwarding equipped telephone and the telephone to which the call is forwarded.
- (CT) 1.1.9. Call Forwarding, Busy – Enables a call to a subscriber line to be transferred automatically to another predesignated line if the called line is busy. This feature cannot be activated or deactivated by a subscriber. The transferred-to number assigned can only be changed by a service order.
- (CT) 1.1.10. Call Forwarding, No Answer – Enables a call to a subscriber line to be transferred automatically to another predesignated line if the call is not answered within a preselected number of rings. This feature cannot be activated or deactivated by a subscriber. The transferred-to number assigned can only be changed by a service order.

2. RATES SCHEDULES

2.1. The following rates and charges apply in addition to the established rates and charges for the service with which these features are associated.

2.1.1. Call Waiting, Call Forwarding, and Three Way Calling.

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 CUSTOM CALLING SERVICES (cont.)

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	Monthly Rate							
	One Feature Per Line		Two Features Per Line		Three Features Per Line		Installation Charge	
	RES	BUS	RES	BUS	RES	BUS	RES	BUS
Call waiting	2.00	2.00	3.00	3.00	3.00	3.00	3.00	3.00
Call Forwarding	2.00	2.00	3.00	3.00	3.00	3.00	3.00	3.00
Three Way Calling	2.00	2.00	3.00	3.00	3.00	3.00	3.00	3.00

	Monthly Rate		Installation Charge	
	Residence	Business	Residence	Business
(AT) Three Way calling w/ (NR) Universal Transfer	3.00	3.00	5.00	5.00
30 Code Capacity	3.00	3.00	3.00	3.00
8 Code Capacity	2.00	2.00	3.00	3.00
Distinctive Ringing				
First number per line	3.00	3.00	5.00	5.00
Second number per line	2.00	2.00	5.00	5.00
Remote Call Forwarding Per Line	10.00	10.00	5.00	5.00
Call Forwarding: Remote Access	1.00	1.00	3.00	3.00
Call Forwarding: No Answer	.50	.50	3.00	3.00
Call Forwarding: Busy	.50	.50	3.00	3.00
Call Forwarding: No Answer and Busy	.75	.75	3.00	3.00

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**2.2. Moves and Changes**

- 2.2.1. The Installation Charge will apply when changing from the 8 Code capacity to the 30 Code capacity, or vice versa.
- 2.2.2. The Installation Charge will apply when the customer's telephone number is changed for his convenience.
- 2.2.3. The Installation Charge will not apply on outside moves of service if there is no telephone number change.
- 2.2.4. Where facilities permit customers may change Speed Calling codes from their premises at no charge. Installation charge will apply per line where Speed Calling codes are changed by the Telephone Company at the customer's request.

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