

ARKANSAS PUBLIC SERVICE COMMISSION

Section XX

First Revised Sheet No. 1

ALL EXCHANGES

PRAIRIE GROVE TELEPHONE COMPANY

INTRALATA LONG DISTANCE MESSAGE TELECOMMUNICATIONS  
SERVICES

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EXPLANATION OF SYMBOLS

- (DR) Indicates discontinued rate
- (AT) Indicates addition to text
- (RT) Indicates removal of text
- (CR) Indicates change in rate
- (CP) Indicates change in practice
- (CT) Indicates change in text
- (NR) Indicates new rate
- (C) Indicates a correction
- (MT) Indicates move of text

(GT)

INTRALATA LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

1.1 APPLICATION OF TARIFF

This Tariff applies to intralata long distance message telecommunications service furnished or made available by the Telephone Company over service components located wholly within or partly within the LATAs of the State of Arkansas, between two or more points within the State of Arkansas, where the respective rate centers of such points are also located in said State.

Any change in rates or regulations authorized by the legally constituted authorities acts as a modification of all contracts to that extent without further notice.

1.2 GENERAL REGULATIONS

1.2.1 SCOPE

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(CT) Intralata Long Distance Message Telecommunications Service (IntraLATA LDMTS) is the furnishing of those service components required for telecommunication between calls originating in the company's service territory in the Fort Smith LATA and terminating with Arkansas in either the Pine Bluff or Little Rock LATA service points in different local service areas but within the same LAFAs in accordance with the regulations and system of charges specified in this Tariff. The message charges specified in this Tariff are in payment for all Intralata Long Distance Message Telecommunications Service furnished between the calling and called service points.

The charges specified in this Tariff do not contemplate work being performed by the Telephone Company employees involved at a time when overtime wages apply, due to the request of the customer, nor do they contemplate work once begun being interrupted by the customer. If the customer requests that overtime labor be performed or interrupts work once begun, an additional charge, based on the additional costs involved applies.

The Telephone Company does not undertake to transmit messages but furnishes the use of its services to its customers for telecommunications.

(CT) The design, maintenance and operation of Long Distance Message Telecommunications Service envisions that communications will originate or terminate at a service point of the associated exchange telephone service for IntraLATA LDMTS. Connections of customer- or Other Common Carrier-provided communications systems may be made to LDMTS. However, the Telephone Company will not be responsible for the through transmissions of signals or for the quality of transmission on such connections.

1.2.2 PRIORITY OF SERVICES

A. In case a shortage of service components exists at any time either for temporary or protracted periods, the establishment of IntraLATA Long Distance Message Telecommunications Service shall take precedence over all other services.

B. Service is furnished subject to the availability of the service components required. The Telephone Company will (1) determine which of

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those components shall be used and (2) make modifications to those components at its option.

C. When connections are made to Customer or Other Common Carrier-provided communications systems at a premises where the customer does not originate or terminate communications, the Telephone Company may require that the exchange telephone service be furnished from a Telephone Company Serving Office(s) different than the Serving Office(s) designated by the Telephone Company to serve that premises.

D. At the option of the Telephone Company, Billed Number Screening will be furnished to control instances of fraud associated with Billed to Third Party or Collect service or in response to a customer request.

1.2.3 LIMITATIONS ON DURATION OF CONNECTIONS

The Telephone Company reserves the right to limit the duration of connection when necessary because of a shortage of service components caused by emergency conditions.

1.2.4 LIABILITY

A. In view of the fact that the customer has exclusive control of his communications over the service furnished him by the Telephone Company, and of the other uses for which service may be furnished him by the Telephone Company, and because of unavailability of errors incident to the use of such services of the Telephone Company, the services furnished by the Telephone Company are subject to the terms, and conditions and limitations specified in B, C, and D following.

B. The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in service components furnished by the Telephone Company, occurring in the course of furnishing service and not caused by the negligence of the customer, or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission or failure or defect in service components occurs.

C. The customer indemnifies and saves the Telephone Company harmless

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against claims for libel, slander, or infringement of copyright from the material transmitted over its service; against claims for infringement of patents arising from combining with, service of the Telephone Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with service provided by the Telephone Company.

D. When the services of other telephone companies are used in establishing connections to service points not reached by the Telephone Company's service components, the Telephone Company is not liable for any act or omission of the other company or companies.

1.2.5 USE OF SERVICE

The service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions of this tariff.

1.2.6 OBLIGATION OF THE CUSTOMER

The calling party shall establish his identity in the course of any communication as often as may be necessary. The calling party shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called service point or service points.

1.2.7 PAYMENT FOR SERVICE

The customer is responsible for payment of all charges for services furnished the customer, including charges for service originated or charges accepted at the customer's service point.

1.2.8 BILLING AND COLLECTION OF CHARGES

The charges for messages and chargeable reports are due when billed and are billed and collected by the Telephone Company or the connecting company from whose service point the messages were sent paid or at whose service point the messages were received collect.

1.2.9 DEFINITIONS

**BILL TO THIRD NUMBER SERVICE:** Denotes a billing arrangement by which a message may be charged to an authorized service point other than the

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service point originating the message or the service point where the call is terminated.

**BILLED NUMBER SCREENING:** Denotes an arrangement whereby at the time of message origination Bill to Third Number or Collect calls are screened for customer preauthorized or Company-directed non acceptance. Screening is based on the "billed to" number.

**COMMUNICATIONS SYSTEMS:** Channels and other service components which are capable, when not connected to the Telecommunications Network of two-way communications between customer-provided terminal equipment and/or Telephone Company service points.

**COLLECT CALL:** Denotes a billing arrangement by which the charge for a message may be reversed provided the charge is accepted at the called service point. A collect call may be billed to a Calling Card or third number. If the called service point is a Public or Semi-Public Coin Telephone, the charges must be billed to a Calling Card or third number, or the message may be re-originated from the called service point.

**CALLING CARD:** Denotes a billing arrangement by which a message may be charged to an authorized Calling Card number.

**CONNECTING ARRANGEMENT:** The equipment provided by the Telephone Company to accomplish the direct electrical connections of service components not provided by the Telephone Company with the services of the Telephone Company.

**DIRECT ELECTRICAL CONNECTION:** A physical connection of the electrical conductors in the communications path.

**INITIAL AND ADDITIONAL PERIOD:** The initial period denotes the interval of time allowed at the rate specified for a connection between given points.

The additional period denotes the unit of time used for measuring and charging for time in excess of the initial period.

**INTERFACE:** That point on the premises of the customer at which provision is made for connection of other than Telephone Company-provided service components to service components provided by the Telephone Company.

(C1)

**INTRALATA:** Intralata Long Distance Message Telecommunications Service

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(Intralata LDMS) where service point locations are all within the same LATA.

**LATA:** Local Access and Transport Area denotes a geographic area established for the administration of communications service. It encompasses designated local operating Telephone Company exchanges which are grouped to serve common social, economic and miscellaneous purposes.

**NETWORK CONTROL SIGNALING:** The transmission of signals used in the telecommunications system which performs functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification audible tone signals (call progress signals indicating re-order or busy conditions, altering, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

**NETWORK CONTROL SIGNALING UNIT:** The customer premises equipment installed, maintained and furnished for the provision of network control signaling.

**PERSON-TO-PERSON:** That service where the person originating the call specifies to the Telephone Company operator a particular person to be reached, a particular mobile service point to be reached, or particular PBX service point, department, or office to be reached.

A. When, after the service point, or PBX service point called has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other person or to any other service point, department or office to be reached through a PBX attendant, the classifications of the call remains person-to-person.

B. When the person originating the call wishes arrangements made in advance with a particular party or service point for the establishment of a connection at a specified time (appointment call) the call is classified as person-to-person.

C. The Telephone Company does not undertake in connection with person-to-person service to bring to a service point a called person who cannot be reached at a service point connected to the telecommunications network.

D. There are two levels of Person-to-Person service. They are:

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- 1) **Non-Automated:** Non-automated service is where the person originating the call dials zero, and the operator dials the number and collects necessary information for completion of the call. Non-automated service includes service that is not semi-automated. When an operator re-establishes a non-automated call which has been interrupted due to a problem on the network after the called number has been reached, no additional operator service charge shall apply.
- 2) **Semi-Automated:** Semi-automated service is where the person originating the call dials zero, then dials the desired telephone number, and the operator collects necessary information for completion of the call. When an operator re-establishes a semi-automated call which has been interrupted due to a problem on the network after the called number has been reached, no additional operator service charge shall apply. Semi-automated service also includes the situation when an operator places a call for a party who identifies himself as being disabled and unable to dial the call because of his disability.

**SENT PAID SERVICE:** Sent paid service includes all calls where the person originating the call pays for the call by having the call billed to the originating telephone number. Sent paid calls also include calls from pay telephones when the caller pays for the call by depositing coins.

**STATION:** The network control signaling unit, data set or other equipment at customer's premises which enables the customer to establish the communications connection and to effect communications through such connections; also denotes a termination of an individual exchange line or PBX trunk provided in accordance with the provisions of this tariff, in switching equipment located in an exchange foreign to the exchange in which the customer is located.

**STATION-TO-STATION:** That service where the person originating the call dials the telephone number desired or gives to the Telephone Company operator the telephone number of the desired service point, PBX or PBX service point which is reached directly rather than through a PBX attendant, or gives only the name and address under which the number of the desired service point, or PBX is listed and does not specify a particular person to be reached, nor a particular mobile service point, nor a particular PBX service point, department, or office to be reached.

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A. "Dial Station-to-Station" is that station-to-station service where the person originating the call from other than a coin or semi-public coin telephone dials the telephone number desired and the call is completed without the assistance of a telephone company operator and the call is not billed to a number other than the originating telephone number including: 1) when an operator records the originating telephone number where no automatic recording equipment is available; 2) when an operator reaches the called telephone number where service components are not available for dial completion; 3) when an operator places a call for a calling party who identifies himself as being disabled and unable to dial the call because of his disability; 4) and when an operator re-establishes a call which has been interrupted after the called number has been reached and; 5) when an operator places a call for the calling party who declares that he has attempted to complete the call but has been unable to do so due to technical difficulties.

B. Station-to-Station calls may be dialed direct, or completed with the assistance of a Telephone Company operator. If the customer utilizes an operator, there are three levels of Operator Assistance service. They are:

1) Non-automated: Non-automated service is where the person originating the call dials zero, and the operator dials the number and collects billing information for completion of the call. Non-automated service includes service that is not fully automated or semi-automated. When an operator re-establishes a non-automated call which has been interrupted due to a problem on the network after the called number has been reached, no additional operator service charge shall apply.

2) Semi-Automated: Semi-automated service is where the person originating the call dials zero (or 1+ calls from pay telephones), then dials the desired telephone number, and the operator collects billing information for completion of the call. When an operator re-establishes a semi-automated call which has been interrupted due to a problem on the network after the called number has been reached, no additional operator service charge shall apply.

3) Fully Automated: Fully automated service is where the person originating the call dials zero, then dials the desired telephone number, and then dials the service selection codes as instructed by the automated billing equipment, and the call is completed without the assistance of an operator. This service also includes the



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situations in A. immediately preceding.

1.2.10 TIME AND CHARGES

Time and charges on long distance messages may be quoted upon request from the customer. Name association with time and charge details will be provided where service components permit. The Telephone Company reserves the right to determine the service component used where there are multiple service components.

1.3 CONNECTIONS OF CUSTOMER PROVIDED EQUIPMENT AND COMMUNICATIONS SYSTEMS

Customer provided equipment and communications systems provided by the customer may be connected at the customer's premises to intraLATA Message Telecommunications Service furnished by the Telephone Company where such connections are made in accordance with the provisions of the telephone company's tariffs.

1.4 METHOD OF APPLYING RATES

Long distance telecommunications service rates between points (cities, towns, or localities) are based solely on the call being an intraLATA call. In general, the call must terminate within the Fort Smith LATA(526).

1.5 TWO-POINT SERVICE

1.5.1 REVERSAL OF CHARGES (COLLECT CALLS)

Charges for operator Station-To-Station and Person-To-Person may, upon request, be reversed, that is, charged against the called telephone, provided the charges are acceptable at the called telephone.

The regularly established Operator Station-To-Station and Person-To-Person rates apply.

1.5.2 TIMING OF MESSAGES

A. Length of conversation is the elapsed time between the start and the end of the telephone communication.

B. On Station-to-Station calls, chargeable time begins when connection

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is established between the calling telephone and the called telephone or other customer premises equipment.

C. On Person-To-Person calls, chargeable time begins when connection is established between the calling person and the particular person or service point specified or an agreed upon alternate.

D. Chargeable time does not include time lost because of faults or defects in the service.

E. Chargeable time ends when the calling service point "hangs up" thereby releasing the network connection. If the called service point "hangs up" but the calling service point does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Telephone Company operator.

F. When exchange telephone service used for IntraLATA Long Distance Message Telecommunications Service is directly connected (i.e., not connected through a Multiline Terminating System) at a customer's premises to a communications system, chargeable time for all classes of calls begins when a call from the telecommunications network terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.

**1.5.3 RATES**

The following rates apply to intrastate intraLATA business between all points within the designated LATAs in the State of Arkansas.

**A. Operator Assistance Service Charges**

1. The following rates for Operator Assistance Service will apply in addition to the rates for long distance service as found in this tariff.

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2. RATES

DESCRIPTION	Non-Coin Rate	Coin Rate
<u>STATION-TO-STATION SERVICE</u>		
<u>Calling Card</u>		
Non-Automated	\$0.90	\$0.90
Semi-Automated	0.35	0.35
Fully Automated	0.35	0.35
<u>Collect</u>		
Non-Automated	\$0.90	\$0.90
Semi-Automated	0.90	0.90
Fully Automated	0.90	0.90
<u>Billed to a Third Number</u>		
Non-Automated	\$0.90	\$0.90
Semi-Automated	0.90	0.90
Fully Automated	0.90	0.90
<u>Sent Paid</u>		
Non-Automated	\$0.90	\$0.90
Semi-Automated	0.90	0.90
<u>PERSON-TO-PERSON SERVICE</u> (1)		
Non-Automated	\$2.50	\$2.50
Semi-Automated	2.50	\$2.50

B. Service from coin box telephones:

The rates shown in C, below apply for Station-To-Station and Person-To-Person service from coin box telephones.

(1) Person-to-Person service may be billed to a calling card, billed to a third number, or billed as collect at no additional charge.

1. On sent paid calls from coin box telephones the amount to be deposited is the sum, rounded to the nearest multiple of \$.05, of the

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appropriate service charges, and rate plus applicable taxes.

2. When the sum of message charge and the applicable taxes is midway between multiples of five cents, the next higher multiple shall apply.

C. The Prairie Grove Telephone Company intraLATA long distance rate is \$.10 per minute with fractional minutes rounded up to the next whole minute. This rate is for all calls terminating within the Fort Smith LATA any time of the day.

**1.5.4 Discounted Rates for Disabled**

Discounted Rates Applicable to Calls Placed by Certified Hearing and/or Speech Disabled Residence Customers.

Disabled persons who have been certified to the Telephone Company as having a hearing or speech impairment which necessitates that they communicate via a telecommunications device (e.g., teletypewriter or similar keyboard communications equipment) will receive, upon written application to the Telephone Company, a reduction on intrastate intraLATA dial station-to-station calls placed from the premises of the certified residence account where the telecommunication device is located.

On all directly dialed calls, a 50 percent discount will apply.

Certification of the hearing and/or speech disability requires the completion of an application form certified by a physician, otolaryngologist, audiologist, licensed speech-language pathologist or an authorized agency representing hearing and speech disabled individuals.

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