

WatchGuard® QMS End User Guide

Quarantine Management Server Overview

The Quarantine Management Server (QMS) appliance enables spam messages from the WatchGuard XCS to be directed to a local quarantine area that provides spam storage for each individual user. Because spam filters occasionally result in false positives (legitimate email classified as spam), the spam quarantine provides you with the ability to manage your own quarantined messages.

Spam Summary Digest

The Spam Summary Digest is a message that appears in your inbox daily to notify you of new messages in your spam quarantine area.

Quarantine digest for: **user1@example.com**

There are **417** new messages in your Spam quarantine since the last quarantine digest was delivered. If these messages are Spam, you do days.

- ◆ To read a message, click **View**.
- ◆ To deliver a message to your inbox and add the sender to your Whitelist, click **Not Spam**.
- ◆ To delete a message from your quarantine, click **Delete**.
- ◆ To delete all the messages in this digest, click **Delete All** at the bottom of this digest.

Date Received	From	Subject	Actions
2006-12-04 10:12:04	Carl	(no subject)	View Not Spam Delete Block
2006-12-04 10:12:04	Carl	(no subject)	View Not Spam Delete Block
2006-12-04 10:12:04	Tyson Titor	Extensive Communication of Repossessi	View Not Spam Delete Block
2006-12-04 10:12:03	Elliot Lewis	Equifax Personal Solutions Score	View Not Spam Delete Block
2006-12-04 10:12:01	Karin Burgos	Re: reply	View Not Spam Delete Block
2006-12-04 10:12:01	Karin Burgos	Re: reply	View Not Spam Delete Block
2006-12-04 10:12:01	Karin Burgos	Re: reply	View Not Spam Delete Block

Opt out [Forever](#) | [One Day](#) | [Two Days](#) | [One Week](#) | [Two Weeks](#) | [Three Weeks](#)

It identifies how many messages are currently in your spam quarantine area, and displays the message headers of each message (for example, the From and Subject fields) for you to review.

From the links in the spam digest message, you can perform these tasks:

- **View** — Displays the contents of a message.
- **Not Spam** — Moves the message to your inbox and adds the sender to your trusted senders list.

- **Delete** — Deletes the message from the quarantine.
- **Delete All** — Deletes all the spam messages displayed in the digest message. This link is located at the end of the digest.
- **Block** — Adds the sender to your blocked senders list.

With the spam digest message, you do not have to log in directly to the Quarantine Management Server to manage the spam in your quarantine area.

You must log in to the Quarantine Management Server to manage your specific quarantine settings, select the language template for your spam digest message, and manage your trusted and blocked senders lists.

Manage your Spam Quarantine Area

You can log in to the WatchGuard QMS to access your configuration settings, change your password, and manage your trusted and blocked senders lists.

To log in to the WatchGuard QMS:

1. Launch a web browser on your computer and type the IP or hostname address of the WatchGuard QMS as the URL in the location bar. For example, `https://10.0.0.1`
The login page appears.



A security certificate notification appears in the browser because the system uses a self-signed certificate. It is safe to ignore the warning (Internet Explorer) or to add a certificate exception (Mozilla Firefox).

WatchGuard

Login (hostname.example.com)

Email: user@example.com

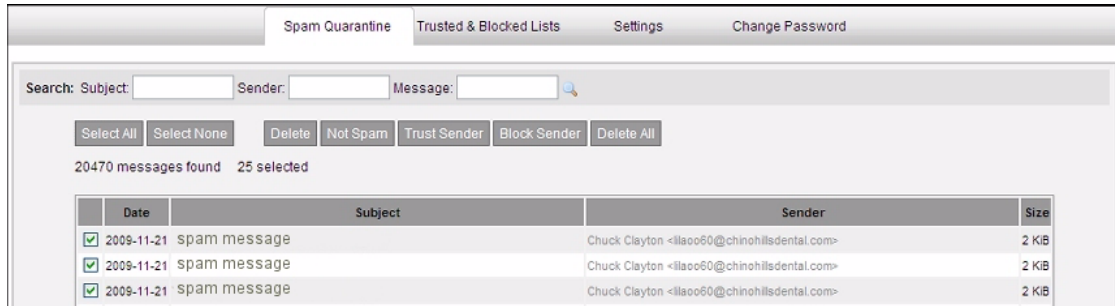
Password:

Login

2. In the **Email** text box, type your full email address.
For example, user@example.com.
3. Type the **Password**.
4. Click **Login**.
The Spam Quarantine page appears.

Spam Quarantine

The **Spam Quarantine** page displays the messages in your quarantine area.



You can perform these actions for the messages in your quarantine area:

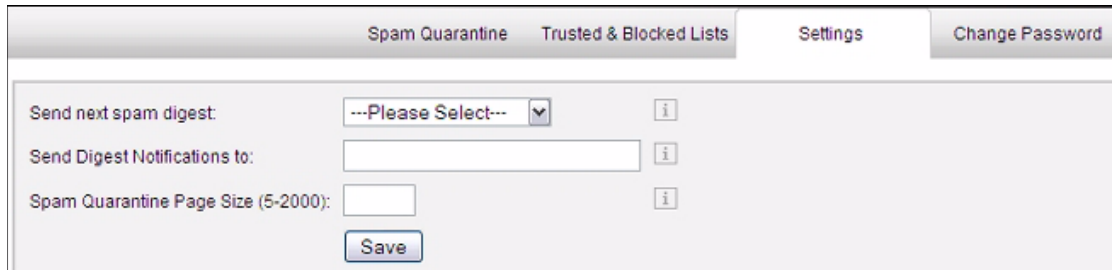
- **Select All** — Selects all messages on the current page of the quarantine area.
- **Select None** — Clears the check boxes for all messages on the current page of the quarantine area.
- **Delete** — Deletes the selected message from the quarantine area.
- **Not Spam** — Releases the selected message from the quarantine area and sends it to your inbox. The sender is added to your trusted sender list.
- **Trust Sender** — Adds the sender to your trusted sender list.
- **Block Sender** — Adds the sender to your blocked sender list.
- **Delete All** — Deletes all messages from your quarantine area.

Use the search options to search the quarantine area:

- **Subject** — Searches the subject field of the message.
- **Sender** — Searches the sender field of the message.
- **Message** — Searches the message body.

Quarantine Settings

Select the **Settings** tab to modify specific WatchGuard QMS settings for your spam digest summary notification.



- **Language (optional)** — If alternate language templates are configured in the global settings, they are displayed here so that you can choose your language template for the spam digest message.
- **Send next spam digest** — This option allows you to select an “opt out” period for the spam digest message. For example, if the spam digest is configured to be sent out weekly, you can set the value to receive the subsequent digest two weeks from today.
- **Send Digest Notification to** — Type an email address to which to send the spam digest message if you do not want to receive the digest at your primary email address.
- **Spam Quarantine Page Size** — Type the number of message headers to display on one page of your spam quarantine area. This is the page that appears when you log in to the WatchGuard QMS. Type a value between 5 and 2000. The default value is 25.

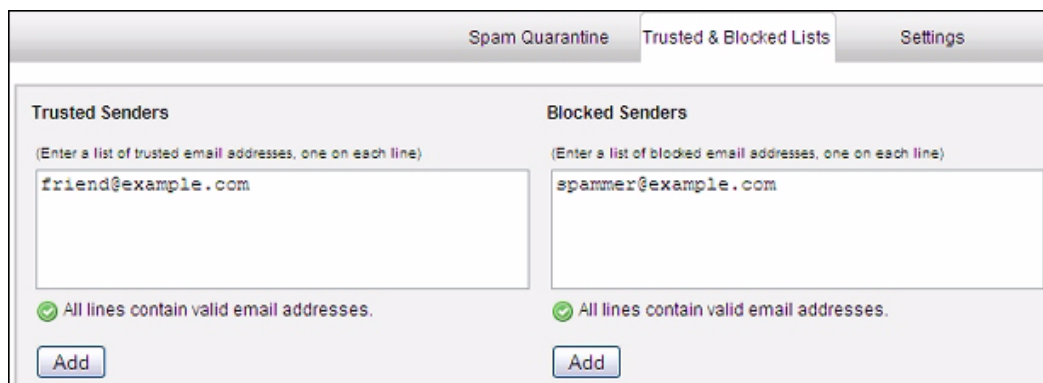
Trusted and Blocked Senders List

Use the Trusted Senders List to add specific email addresses that are exempt from Intercept Anti-Spam processing on the WatchGuard XCS.

Use the Blocked Senders List to specify a list of addresses from which you do not want to receive mail. These senders are blocked and cannot send mail to you through the WatchGuard XCS. If a sender is on the blocked senders list, the message is rejected with notification or discarded by the WatchGuard XCS.



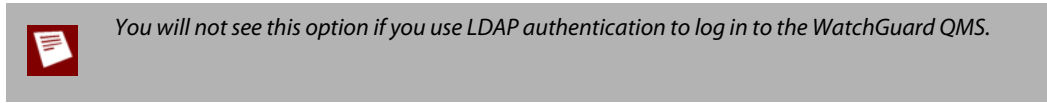
The trusted senders list is processed before the blocked senders list. If a blocked sender also appears in the trusted senders list, the email is delivered.



Type an email address in the **Trusted Senders** or **Blocked Senders** text box, and click **Add**.

Change Password

Select the **Change Password** tab to modify your password used to log in to the WatchGuard QMS.

The screenshot shows the "Change Password" tab selected in a navigation bar. Below the navigation bar are three password input fields: "Old Password", "New Password", and "Confirm Password". Each field is masked with black dots and has an information icon to its right. A "Save" button is located below the "Confirm Password" field.

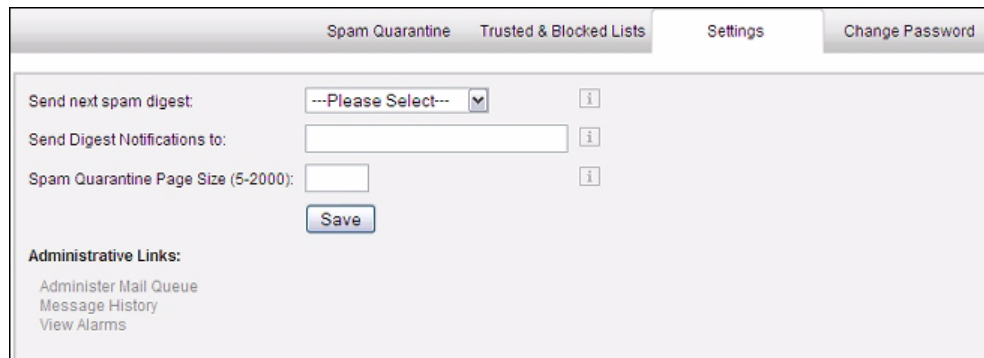
To change the password:

1. In the **Old Password** text box, type your previous password.
2. In the **New Password** text box, type a new password.
3. In the **Confirm Password** text box, type the new password again to confirm.
4. Click **Save**.

Administrative Links

When tiered administrative privileges are assigned to you, you can access these privileges from the **Administrative Links** section at the bottom of the **Settings** page. The administrative privileges are assigned by the WatchGuard QMS administrator for each individual user account.

1. Select the **Settings** tab.
2. In the **Administrative Links** section, select the feature to manage.

The screenshot shows the "Settings" tab selected in a navigation bar. Below the navigation bar are three settings: "Send next spam digest" with a dropdown menu showing "---Please Select---", "Send Digest Notifications to:" with a text input field, and "Spam Quarantine Page Size (5-2000):" with a text input field. Each setting has an information icon to its right. A "Save" button is located below the "Spam Quarantine Page Size" field. Below the settings is the "Administrative Links" section, which lists three links: "Administer Mail Queue", "Message History", and "View Alarms".